

# Remote Proctoring Tutorial Live

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One of the key contributors to success with Remote Proctoring, is the test taker preparation of their own systems. To that end, PSI recommends that you have the link to the 'System Compatibility Check' on your website, embedded in emails and any other test taker communications. <https://syscheck.bridge.psiexams.com/>

**Now, we have another asset.**

The '**Tutorial Exam**' allows test takers to learn about online proctoring prior to taking their online proctored test.

PSI recommends that you promote BOTH the System Compatibility Check (general link available at any time) and the Test taker Tutorial (specific to test taker after scheduling and specific to the exam Security Profile) to help your candidates prepare for a live online remote proctored exam.

7 DAYS 19 HOURS 59 MINUTES

📅 Thursday, September 12, 2024 [Add to Calendar](#) ▼

🕒 9:00 AM Central Daylight Time

⌛ 240 Minutes

👤 **Current Computer Time: Wednesday, September 04, 2024, 2:00 PM Eastern Daylight Time**

🖥️ [Online Proctored \(Live\)](#)

### 📌 Remote Testing Tutorial

[LAUNCH TUTORIAL TEST](#)

**Timing:** PSI recommends completing the tutorial **1-3 days prior to your exam date**. The Launch link will expire **150 minutes (2 hours and 30 minutes)** prior to your scheduled exam time.

**Duration:** The tutorial will take approximately 30 minutes to complete.

**Attempts:** Launch the tutorial test up to three (3) times to familiarize yourself with the environment.

Prior to test day, we recommend that you familiarize yourself with PSI's **Secure Browser** and the remote testing environment. Please use the computer you plan to use for your exam. Your successful completion of the tutorial test is essential to ensuring a smooth start to your online testing experience. Completing the tutorial will **ensure you know how to:**

- Download and install the **Secure Browser**
- Identify and deactivate/uninstall prohibited programs and processes
- Understand how our mobile ID upload process works
- Navigate the Secure Browser interface
- Successfully close out and exit your test

🖥️ [Online Proctored \(Live\)](#)

[Access](#)

📄 **Confirmation Number** T124475124

📄 [View/Print Confirmation](#)

📄 [Candidate Bulletin](#)

▼ [More Information](#)

# Sends to download secure browser

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Your download should begin automatically...

Is it taking longer than expected?

[Additional download options](#)

# Language selection (optional)

Please confirm your preferred language for the P S I Bridge Secure Browser interface. You can accept the default displayed or change the language using the selection menu below.

## Warning!

Once you have chosen a language on this screen, that is the language that you will see in the P S I Bridge Secure Browser throughout your test session.

This is not necessarily the language of the test content that was selected at the time of booking.

English



**CONTINUE**

📷

Cameras



| Camera Description                | Select One                       |
|-----------------------------------|----------------------------------|
| Lenovo 510 RGB Camera (17ef:4839) | <input checked="" type="radio"/> |
| Integrated Camera (13d3:5406)     | <input type="radio"/>            |

🎧

Microphones

| Microphone Description                                        | Microphone Level | Select One                       |
|---------------------------------------------------------------|------------------|----------------------------------|
| Microphone (Lenovo 510 Audio) (17ef:4839)                     | <div></div>      | <input checked="" type="radio"/> |
| Microphone Array (Intel® Smart Sound Technology (Intel® SST)) | <div></div>      | <input type="radio"/>            |
| Headset (MOMENTUM TW 2) (Bluetooth)                           | <div></div>      | <input type="radio"/>            |



U.S., Ca. +1 855 414 7953  
Intl. +1 617 564 9052



Requirement

Status Action Required

Number of allowed monitors during session: 1

Fail

Number of Monitors Detected: 3. Action required

No prohibited applications or processes during session

Fail

Please close the following prohibited applications: Chrome, Cisco WebEx Service, MS Word, Microsoft Teams, Microsoft teams, OneNote, Outlook, Powerpoint, Send to OneNote Tool, msedge

Terminate All These Applications

QUIT

RECHECK

# Two Resources for your Test Taker

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## COMPATIBILITY CHECK

Available as a standalone link for use on your website or in emails.

Validates the test taker webcam.

References the System Requirements page.

Validates internet connection.

For use as a reference for minimum requirements to run the exam.

## TUTORIAL (NEW)

Available after exam is scheduled by the test taker.

Only available to the test taker, not available as a standalone web link.

References your organization's security profile and checks the test taker's system to ensure exam will launch

The tutorial allows for three attempts. The fourth attempt displays an expiration message.

Each attempt allows 15 minutes. At that time, the Tutorial terminates with an expiration message.

Contains Instructions on Room Scan.

Contains Practice questions to see how system looks.

# Reminders

- Candidates can only take the tutorial 3 times per exam
  - If they reschedule, the tutorial attempts reset to 3
- Create a communication plan for your candidates on your site:
  - If you are having issues launching the tutorial, please contact the tech support number provided by PSI
  - Please also engage with your admin/IT support team if you have programs that need admin credentials to shut off that program
  - If your computer is used by multiple members of the family, make sure their programs are shut down on their associated profiles
  - Run the tutorial in the environment you plan on taking your exam:
    - Room
    - Time
    - Computer/laptop you plan on using
- Candidates can take the tutorial up to 150 minutes prior to the appointment
  - Recommendation to candidates:
    - Take the 1<sup>st</sup> tutorial early, see if there is anything that will hold them up
    - If there is something, they should work with their admin/IT team on creating a plan
    - Test that plan on the 2<sup>nd</sup> tutorial, and then a final dry run a few days prior to the exam